

# **bhi Terms and Conditions**

## **1. Our Contract**

These Terms and Conditions govern the supply of goods sold by bhi Ltd. (Reg No. 04421557) 22 Woolven Close, Burgess Hill, West Sussex, RH15 9RR to the customer named on the order form provided on the bhi & associated websites or on a bhi or Banner Badge order form.

Together with the completed order form, these Terms and Conditions constitute the entire and only agreement between bhi Ltd. and bannerbadge.co.uk (a trading name of bhi Ltd.) in relation thereto. Our acceptance of your order by delivery of the goods constitutes a legally binding contract between us on these terms and conditions.

## **2. Price & Payment**

2.1 The price payable for the goods you order is as set out on our shop and website at the time you place your order plus any charges for postage and packing as outlined on the order form, or as advised by us, if outside the UK mainland.

2.2 We must receive payment for the whole of the price of the goods you order, and any applicable charges for carriage, before your order can be accepted, unless we have given you trade credit terms. In this case payment terms must be adhered to. We reserve the right to remove trade credit terms at any time without notice.

## **3. Delivery & Title**

We will deliver the goods in accordance with your order. A valid signature will be required on collection or delivery if the shipping method requires a signature.

Immediately prior to despatch of the goods to you, title in the goods will pass to you. In the unlikely event that you have not received all the goods within 21 days of the date of delivery (or where you have requested a delayed despatch within 21 days of the requested despatch date), you must notify us immediately of any non delivery.

## **4. Availability**

While we endeavour to hold sufficient stock to meet all orders, if we have insufficient stock to supply or deliver the goods ordered and paid for by you, we will notify you of our estimated delivery time and we may refund you the price paid for such goods as soon as possible and in any case within 30 days if required to do so.

## **5. Cancellation & Returns**

5.1 Should you wish to cancel your order you may return it to us within 7 days of delivery for a full refund of the purchase price, outside of 7 days a handling fee may apply - call for details. Such notice may be given by mailing, faxing or emailing to the number or address set out on the order form. If you are cancelling because of any problem with the goods, please notify us of the problem at the time of cancellation.

5.2 On cancellation, you must return the goods to us at your cost unless the goods are being returned because they are faulty, incorrect, in which case we will meet the cost of return but we ask that you allow us to nominate the carrier.

## **6. Liability**

If you have notified us , in writing, of a problem with the goods, we will either make good any shortage or non-delivery; replace or repair any goods that are damaged or defective upon delivery; or refund to you the amount paid by you for the goods in question. We will not be liable to you for any loss of profits, administrative inconvenience, disappointment, indirect or consequential loss or damage arising out of any problem in relation to the goods and we shall have no liability to pay any money to you by way of compensation other than any refund we make under these conditions. This does not affect your statutory rights as a consumer, nor is it intended to exclude our liability to you for fraudulent misrepresentation or for death or personal injury resulting from our negligence.

## **7. Force Majeure**

We shall have no liability to you for any failure or delay in supply or delivery or for any damage or defect to goods supplied or delivered hereunder that is caused by any event or circumstance beyond our reasonable control (including, without limitation, strikes, lockouts and other industrial disputes).

## **8. General**

If any part of these conditions is invalid, illegal or unenforceable (including any provision in which we exclude our liability to you) the validity, legality or enforceability of any other part of these conditions will not be affected. This contract shall be governed by and interpreted in accordance with English law.

## **9. VAT**

All prices include VAT at 17.5% subject to changes in taxation.  
Vat No. GB79109531

## **10. Design and Reproduction**

Drawings, photographs, part numbers, layout and style are considered property. Reproduction in whole, or in part, strictly prohibited without written permission. Quantities and measurements are approximate. Trademarks acknowledged. Exact products may vary from that shown. All products subject to availability.

O&OE.